nalc **GOOD PRACTICE SPOTLIGHT SESSION CHRIS SHAW AND LESLEY MOOR** (NORTHWICH TOWN COUNCIL) **CLLR NICK PENNY (COLEFORD TOWN COUNCIL**)

#### Northwich town council



Council of the Year













#### Making the most of our staff



nearl

HAR.

H

Northwich town council



**III** 1

A SHA

# wigg WIN 5 JIE MA 75

#### **Regenerating Northwich**

#### Any questions?

ø

# Engaging with, and delivering for our community



Cllr. Nick Penny

Coleford Town Council (Chair/Mayor)

NALC Star Councils Councillor of the Year 2018

## A little about me



- Aged 43 (8%)
- 12 years service (15.6)
  - 2003 2007
  - 2011 current day
- Served 3 years as deputy Mayor and currently in my second year as Mayor of Coleford
- Took a 6 month career break in 2015 and threw myself into the town
- Currently running my own lifestyle event management business when time allows!





## The town of Coleford

- The Town:
  - Located in the Forest of Dean region of Gloucestershire.
  - History dating back to the late 13<sup>th</sup> Century.
  - Population of ~8,500.
- The Council:
  - 13 councillors over 2 wards
  - Annual budget (18/19) of £1.5m (one off?)
  - 2019/20 budget of £457.6k and precept of £395k









# Community Engagement – the reason for our high levels of delivery









CONSULT **ANALYSE FEEDBACK /** 

CHECK



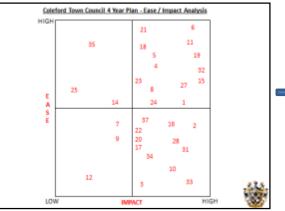
Taking the consultation around the Parish



#### Turning the ideas into plans











Councillor Training	Bells Field	Enhancing Environment
Transparency	Clubs and Societies	Event Co-ordination
Networking	Play Areas	More Events
Youth Engagement	Tourist Info Centre	Skills Exchange
Marketing - town	Twinning	Community Awards
Marketing - assets	Maps and Heritage	Town Centre Management
Efficiency	Museum	Clock Tower
Funding	Attractive Shopping Centre	Wifi
Policy Areas	Business Forums	Town Lighting
Lobbying	Business Promotion	Highways
Public Art	Cemetery Management *	
	Consider as Business as Usual	
	Still keep an eye but good progress	
	Nothing achieved	
	Not yet launched	
* Introduced September 201		



# Some examples of our delivered projects



## **Tourist Information Centre**

- Opened on time, within budget and with great success
- Staffed by volunteers
- Endorsed by Tourism Association





#### 'Pride of The Forest' brand





## **Enhanced Online Presence**

- Coleford Town Website
- Coleford Town Twitter





#### Strong Welcome



• Entrance Planting and Signage

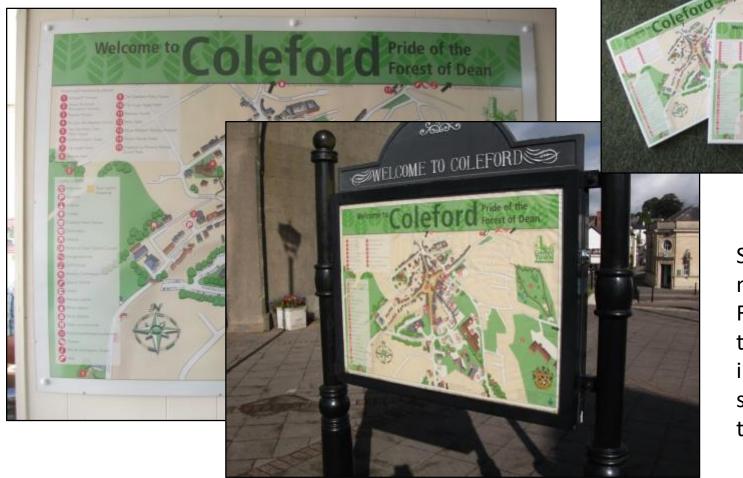




#### Finding your way around when here



Town Centre Map



Same design modified by Forest Holidays to identify independent shops in the town

#### Sign Posting





#### Neighbourhood Development Plan



4 years of community consultation and engagement ...





#### Structured Event Season

- Season long event program
- Town
  Council and
  3<sup>rd</sup> party
  event
  organisers



#### Local appeal events





#### Wider exposure events



- Worldwide media exposure
- Millions of social media hits
- Regional TV



#### May the fourth be with you ... in Coleford Wednesday 4th May from 9am

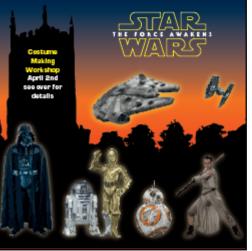
Coleford Town and Puzzlewood will come alive on May 4th to celebrate the areas link with Star Wars The Force Awakens. Format of the day:

From 9am until 5pm - visit our town shops and local businesses and check out their Star Wars themed offers, a few of which are listed overleaf. Look out for the many decorated shop windows and staff in costume.

From 10am until 5pm - Puzzlewood Open

At 3:45pm - join us in the town centre for a costume parade (everyone welcome to join in) followed by a short prize giving ceremony.

At 5pm - complete your day by watching Star Wars - The Force Awakens at the Merlin Studio Cinema on High Street.



#### The Tour of Britain

- Didn't just let it pass through
- Engaged with local schools
- Provided entertainment and infrastructure
- Regional TV Coverage



## BBC Music Day 2017



#### **BBC Music Day**

- Pushed for involvement in a national promotion
- Zero budget so had to be unique!
- Resulted in dedicated camera crew, national exposure online and regional Radio and TV





*"My favourite photo from the entire campaign" Siobhan McAndrew – BBC6 Music* 







#### 10 unique BBC Music Day moments happening across the UK



f a series of unique events in the Forest of De Town in Gloucestershire will have a special d morning post on Thursday 15 June.

ch out for musicians performing up in the tree n acoustic set in the ancient woodland at Puz leford Clock Tower.

m, Thursday 15 June, Forest of Dean and Wy





## **Twinning with France**

- Initial visit from France to Coleford in February 2016
- Initial visit from Coleford to France in August 2016
- Formal twinning agreement signed 5/8/16
- Just 6 months to implement
- Estimated 4 fold return on investment







INTENTION OF EXCHANGES

Agreented between the lowers of Select States de Size, and Erieford. During 2018 is a spread that the forming state will be taken to severap the office

order to provide our regions. You will be simplere by April 2014. Sins will be formed between load dorf, footbell and fugby stulls in Cashyll, and Balmergiapowerfag. The security is compared by Jone 2016.

completed Twinning Committee will be formed with representatives from both

prenunities and a monthly meeting will be held via Drype. This will commence in

fouriers meters will be exchanged perveen the two towns and key don't in our touries information denotes will be reade sware of the intertion to exchange in

tion of exchanges, of our bowle

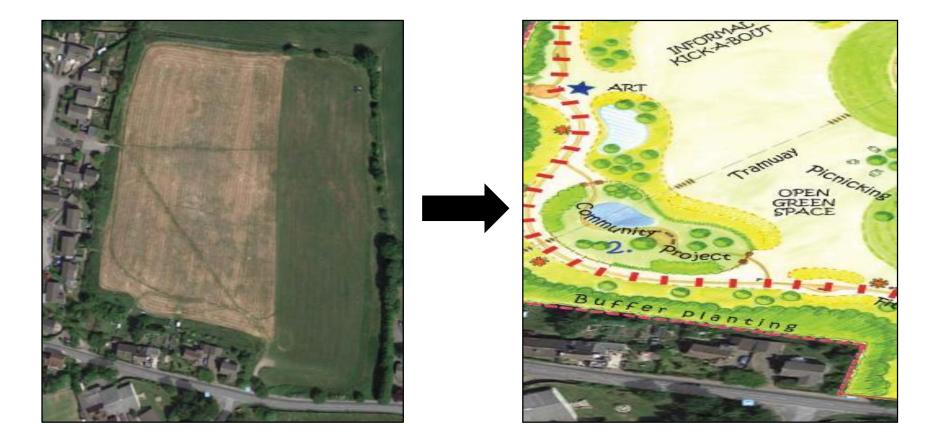
Lepiderviser 2018



# Saving the biggest project until last!

#### **Bells Field Recreational Scheme**





"Creating the concept"

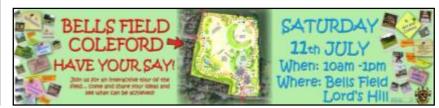
# 2 stages of community consultation



- Stage 1 (Nov/Dec'14)
  - Blank canvass
  - Concept ideas
  - Targeted gaps in demographics



- Stage 2 (July '15)
  - Took the concepts to the field
  - Guides to explain each section of the plan
  - Comments / observations addressed into final designs



#### The proposed scheme From 'Concept' to 'Reality'



- Amenities Building
- Car Parking
- Sensory Garden
- Community Wildlife Garden
- Perimeter Walk
- Fitness Trail
- Amphitheatre
- Skate Park
- MUGA
- Bike (pump) Track
- Art Installations
- Heritage Features



# How the project will benefit the community of Coleford



- How we can demonstrate the need
  - In-depth community consultation throughout
  - Long standing desire for a Coleford skate provision
  - Neighbourhood desire to enhance current facilities at Bells Field
  - Clearly identified gap in leisure provision within the parish boundary

- Benefits that are expected from this scheme
  - Delivery of diverse sporting facilities currently not available in the parish
  - A sympathetic development that will enhance accessibility for the neighbouring Orchard Trust care home
  - Inclusive leisure and fitness opportunities suitable for all ages and abilities
  - Multi faceted facility to showcase Coleford's heritage

## **Timeline and Costings**



- 2011 Purchase of field
- Nov. 14 Phase 1 consultation
- Summer 15 Phase 2 consultation
- 2016 working up detailed plans
- Dec. 16 Planning application submitted
- May 17 Planning granted
- Feb. 18 Commencement on site
- Sept. 18 Scheme opened within budget and ahead of plan.

- Budgeted Costs:
  - Landscape Contract £775k
  - Building Contract £126k
  - Contingency on above £90k
  - Professional Fees £50k
  - Project Management £10k
  - TOTAL £1,051k
- Budgeted Income:
  - Section 106 monies £702k
  - Grants £90k
  - Precept (18/19) £161k
  - Loan provision £100k

(loan was not used in the end)

Less than 4 years from start of consultation to opening of park.

















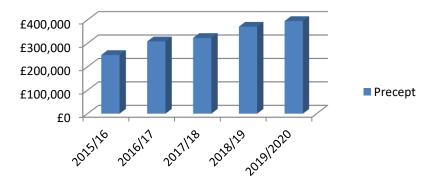




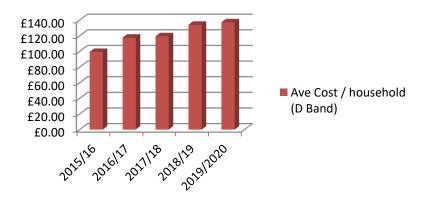


## So what has this all cost?

#### Precept



Ave Cost / household (D Band)



- £37.87 increase per household over 5 years.
- £0.73 per week
- £137.29 being current cost
- YES this has cost the rate payer
- BUT not a single complaint about the increases!

N.B. Rest of funding for the Bells Field project is outside of these numbers as not a cost to the Parishioner





Cllr. Nick Penny

M: 07801 650977

E: musicindustryservices@hotmail.co.uk